

***ADULTS SOCIAL CARE AND HEALTH SCRUTINY BOARD
Overview & Scrutiny Committee
Agenda***

Date Tuesday 28 January 2025

Time 6.00 pm

Venue Lees Suite, Civic Centre, Oldham, West Street, Oldham, OL1 1NL

Notes 1. DECLARATIONS OF INTEREST- If a Member requires advice on any item involving a possible declaration of interest which could affect his/her ability to speak and/or vote he/she is advised to contact Alex Bougatef or at least 24 hours in advance of the meeting.

2. CONTACT OFFICER for this agenda is Constitutional Services - email constitutional.services@oldham.gov.uk

3. PUBLIC QUESTIONS - Any Member of the public wishing to ask a question at the above meeting can do so only if a written copy of the question is submitted to the contact officer by 12 noon on Friday, 24 January 2025.

4. FILMING - The Council, members of the public and the press may record / film / photograph or broadcast this meeting when the public and the press are not lawfully excluded. Any member of the public who attends a meeting and objects to being filmed should advise the Constitutional Services Officer who will instruct that they are not included in the filming.

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https://www.oldham.gov.uk/homepage/1449/attending_council_meetings

MEMBERSHIP OF THE ADULTS SOCIAL CARE AND HEALTH SCRUTINY BOARD

Councillors Adams, Hamblett, Hurley, J. Hussain, Ibrahim, Kouser, Malik, McLaren (Vice-Chair), Moores (Chair), Rustidge and Sharp

Item No

- 1 Apologies For Absence
- 2 Urgent Business
Urgent business, if any, introduced by the Chair
- 3 Declarations of Interest
To Receive Declarations of Interest in any Contract or matter to be discussed at the meeting.
- 4 Public Question Time
To receive Questions from the Public, in accordance with the Council's Constitution.
- 5 Minutes of Previous Adults Social Care and Health Scrutiny Board Meeting (Pages 5 - 10)
The Minutes of the Adults Social Care and Health Scrutiny Board held on 26th November 2024 are attached for approval.
- 6 Smoking in Pregnancy (Pages 11 - 18)
This report provides an overview of the progress that has been made to reduce the smoking in pregnancy rates in Oldham.
- 7 Terms of Reference - Joint Health Overview and Scrutiny Committee for the Northern Care Alliance (Pages 19 - 28)
To consider amendments to the Terms of Reference of the Joint Health Overview and Scrutiny Committee for the Northern Care Alliance (JHOSCNCA).
- 8 Work Programme (Pages 29 - 34)
To consider and note the Scrutiny Board's Work Programme 2024/25.
- 9 Key Decision Document (Pages 35 - 48)
Details of key decisions to be considered by the Cabinet at future meetings.
- 10 Rule 13 and 14 (Pages 49 - 50)
To consider any rule 13 or 14 decisions taken since the previous meeting.
- 11 MioCare Annual Review (Pages 51 - 70)
To consider the MioCare Annual Review 2023/24
- 12 Exclusion of Press and Public

To consider that the press and public be excluded from the meeting for the following item of business, pursuant to Section 100A(4) of the Local Government Act 1972 on the grounds that discussions may involve the likely disclosure of exempt information, under paragraph 3 as defined in the provisions of Part 1 of Schedule 12A of the Act, to the Local Government Act 1972 and public interest would not be served in publishing the information.

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MioCare Annual Review (Pages 71 - 80)

To provide an update on the operational and financial performance of MioCare Group during the financial year 2023/24, and give an overview on business strategy and an update on the budget for 2024/25.

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ADULTS SOCIAL CARE AND HEALTH SCRUTINY BOARD

26/11/2024 at 6.00 pm



Present: Councillor Moores (Chair)
Councillors Adams, Hamblett, J. Hussain, Kouser, Malik,
McLaren (Vice-Chair), Rustidge and Sharp

Also in Attendance:

Councillor Brownridge	Cabinet Member for Adults, health and Wellbeing
Rebecca Fletcher	Director of Public Health
Jayne Ratcliffe	Director of Adult Social Services
Claire Hooley	Assistant Director of Commissioning and Market Management
Fran Lautman	Head of Customer and Digital Experience
Andrew Mather	Constitutional Services

1 **APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillor Ibrahim.

2 **URGENT BUSINESS**

There were no items of urgent business received.

3 **DECLARATIONS OF INTEREST**

There were no declarations of interest received.

4 **PUBLIC QUESTION TIME**

There were no public questions.

5 **MINUTES OF PREVIOUS ADULTS SOCIAL CARE AND HEALTH SCRUTINY BOARD MEETING**

RESOLVED that the minutes of the meeting held on the 8th October 2024 be approved as a correct record.

6 **MINUTES OF THE GREATER MANCHESTER JOINT HEALTH SCRUTINY COMMITTEE**

The Minutes of the meetings of the Greater Manchester Joint Health Scrutiny Committee held on 10th September and 15th October 2024 were submitted for information.

RESOLVED: That the minutes be noted.

7 **MINUTES OF THE JOINT HEALTH SCRUTINY COMMITTEE FOR THE NORTHERN CARE ALLIANCE**

The minutes of the Joint Health Overview and Scrutiny Committee for the Northern Care Alliance held on 11th July 2024 were submitted for information.

RESOLVED: That the minutes be noted.

8 **CORPORATE PERFORMANCE REPORT Q2 2024/25**

The Corporate Performance Report (CPR) was submitted which provided an overview of corporate performance against agreed

service business plan measures for the 2024/25 Q2 period (July – September). The CPR report for this Scrutiny Board contained information on Adult Social Care and Public Health key metrics and targets.

In respect of Adult Social Care it was reported that there were no Key Performance Indicators (KPIs) which were underperforming by more than 5%. Six KPIs were performing at or above target and one KPI: 'Percentage of Older people (65 and over) still at home 91 days after discharge from hospital' was rated as Amber, performing at just below target.

The report highlighted a number of successes in improving performance including meeting 'the long term support needs met by admission to residential and social care homes' which was projected to be significantly better than the annual target. This would continue to be an area for further development of the Strength based approach to meeting needs, which focussed on a home first approach and supporting carers. Several other areas of work requiring further development were identified. These included, reviewing short term placements to support hospital discharges of acutely unwell people.

In respect of Public Health a Dashboard was presented showing performance of 17 key performance indicators, KPIs. The report highlighted a number of successes in improving performance including and increasing capacity to support Social Prescribing, reducing the prevalence of smoking at the time of delivery and an increase in capacity to support drug and alcohol treatment.

Areas identified for further development work were; accessing performance data for integrated family services; accessing NHS Health check data and further work to reduce smoking.

Members commented on a number of ways in which the presentation of information in the Dashboard could be improved to provide information more clearly including the better use of colour, the consistent use of dates and highlighting where targets had changed.

RESOLVED:

1. To note the progress in implementing the business plan objectives.
2. The areas of consistent good performance and improvements be welcomed.

OVERVIEW OF OLDHAM'S CARE MARKET

The Assistant Director of Commissioning and Market Management s gave a presentation outlining the state of adult social care in Oldham, focusing on commissioning processes, legislative frameworks, demographics, market sustainability, gaps, opportunities, and future priorities. The approach aimed to ensure that care services were high quality, financially

sustainable, and designed to foster independence and improve outcomes for service users. Collaboration with providers was a central theme, with a shift towards preventative and strength-based models of care. National frameworks, such as the Care Act 2014, alongside ongoing financial pressures and the integration of health and social care systems, shaped the local agenda.

Oldham's demographic trends revealed a significant increase in the older adult population, particularly those over 85, by 2033. The care market predominantly served individuals aged 65 and above, though services are also required for younger residents. Current frameworks and contracts, including those for nursing and residential homes, care at home, and supported living for individuals with autism and learning disabilities, would extend into the late 2020s. Efforts were underway to recommission services and develop new provider lists, such as those for day services and brokerage.

The market faced several challenges, including financial and workforce pressures exacerbated by the legacy of COVID-19. The fragility of the care home sector and consolidation within the home care market present risks, particularly in cases of provider failure. There was also a shortage of specialist care and housing options for young adults transitioning to adult services. There were opportunities to address gaps through targeted tenders and strategic development. Plans were in place to improve oversight of direct payments, expand the availability of personal assistants, and develop specialized services and housing options.

To maintain quality and address risks, providers rated as "Requires Improvement" by the Care Quality Commission received additional support and oversight. Risk ratings are determined based on quality concerns or the sustainability of services, with multi-disciplinary groups managing risks in the market. Nursing supply remained a significant issue, compounded by recent closures of care homes and changes in service provision that had reduced capacity.

Looking ahead, priorities included the development of robust commissioning plans for complex care needs, integrating assistive technology, and engaging with the market to address current and future demands. The focus remained on ensuring sustainable, high-quality care services that can meet the evolving needs of Oldham's aging population and providing specialised support where required. Through collaboration and strategic investment, Oldham aimed to build a resilient care market that delivered effective and personalised support to its residents.

RESOLVED: That the report be noted.

Inequalities Plan 2022-2024. The Plan addressed various dimensions of inequality across the borough. Despite the completion of the planned actions, the overarching health inequalities had persisted, with some metrics even worsening due to external factors like the cost-of-living crisis. The plan's framework had sought to align with the Marmot review and encompassed six thematic areas, each driven by a senior sponsor: Children and Young People, Health and Wellbeing, Work and Unemployment, Housing and Environment, Income and Debt, and Health in All Policies. These themes were supported by 57 distinct actions, some newly developed and others building on existing initiatives.

Progress had been notable in embedding actions into established structures and creating frameworks to sustain them beyond the plan's timeline. For example, health services aligned with the Greater Manchester Integrated Care Partnership introduced tools like a prevention framework and expanded the "Living Well" model to enhance mental health support at a community level. In housing, significant strides had been made in addressing damp and mould, rolling out free pest control services, and advancing a strategic approach to health impact assessments for new developments. However, challenges such as escalating housing needs and disparities in healthy life expectancy between wards remained.

On employment, the Economic Board worked on the creation of education and job opportunities, particularly targeting underrepresented groups. The rollout of campaigns promoting equitable recruitment and linking lifelong learning to local employment had shown promise but faced limitations due to demand pressures. Similarly, income and debt-related actions, like the Money Advice Referral Tool (MART) and Low Income Family Tracker (LIFT), aimed at early interventions for vulnerable households, had shown progress but struggled against the tide of rising living costs and debt burdens.

Community engagement featured prominently, with efforts to integrate public input into system-wide decision-making through tools like the Oldham Impact Assessment. Resident voices increasingly influenced the design and evaluation of services, though challenges in sustaining deeper engagement and resource limitations had tempered the impact.

While the Health Inequalities Plan had advanced several initiatives and embedded many into systemic practices, the widening health disparities reflected the scale and complexity of the challenges faced.

RESOLVED: That the report be noted.

11

WORK PROGRAMME

The Scrutiny Board considered its Work Programme for 2023/24

RESOLVED: That the Work Programme be noted

12

KEY DECISION DOCUMENT

The Scrutiny Board considered the Key Decision Document which records key decisions that the authority is due to take.

RESOLVED: that the Key Decision Document be noted.

13

RULE 13 AND 14

There was nothing to report under Rule 13 and 14.

The meeting started at 6.00 pm and ended at 8.00pm

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Report to Adult Social Care and Health Scrutiny Board

Smoking in Pregnancy

Portfolio Holder:

Councillor Brownridge, Cabinet Member Health and Social Care

Officer Contact: Dr Rebecca Fletcher, Director of Public Health

Report Author: Andrea Entwistle, Senior Business and Commissioning Manager (Public Health - Oldham Council)

28 January 2025

Purpose of the Report

This report provides an overview of the progress that has been made to reduce the smoking in pregnancy rates in Oldham to ensure that more babies are born smokefree and how this contributes to reducing infant mortality and the number of premature births, as well as reducing wider tobacco-related harm and mortality.

Recommendations

Adult Social Care and Health Scrutiny Board is asked to consider Oldham's approach to reducing smoking in pregnancy rates and enabling more babies to be born and raised in smoke free homes.

Smoking in Pregnancy

1 Context

- 1.1 The UK has made considerable progress in reducing the harms related to tobacco. Smoking rates have fallen, both nationally and locally, over the last few decades but smoking remains the single greatest cause of preventable death, disability, ill-health and social inequality for local people.
- 1.2 Smoking is the single most entirely preventable cause of ill health, disability, and death in the UK. It is also the biggest cause of health inequalities. Smoking reduces the quality of a person's life and leads to an early death. Smoking is a modifiable risk factor, with strong connections to wider socio-economic determinants of health, that affects three of the major killers in Oldham, which are circulatory disease, cancer, and respiratory disease. Smoking harms almost every organ in the body. It is the biggest contributor to death and illness. On average a person that smokes loses 10 years of their life. Four in five cancers are caused by tobacco use, and 90% of lung cancer is directly attributable to smoking. Up to two out of three lifelong smokers will die from smoking and smoking accounts for 1 in 6 deaths in England, with huge inequalities existing across areas and populations. In Oldham, 600 deaths and over 3,700 hospital admissions each year are attributable to smoking. The risk of dying from smoking increases with the amount of tobacco smoked and the number of years smoked. On average, for every smoker who dies another thirty are suffering serious smoking-related diseases. Smokers see their GP over a third more often than non-smokers. Quitting smoking at any age can improve health and life expectancy.
- 1.3 Non-smokers are also at risk of harm through second-hand smoke exposure, especially vulnerable adults, children, and babies.
- 1.4 Smoking during pregnancy can lead to preventable death and ill health. Smoking when pregnant not only harms the smoker but also harms the unborn baby. Smoking whilst pregnant exposes the unborn baby to over 4000 dangerous chemicals that are contained within cigarettes and restricts the essential oxygen supply to the baby, which means their heart must beat harder every time the pregnant person smokes. Carbon monoxide in tobacco smoke reduces the amount of oxygen getting to the placenta and baby which can lead to women going into labour early as well as increasing the chance of miscarriage, doubling the chances of stillbirth, and increasing the risk of sudden infant death threefold. Babies of smokers are, on average, lighter than other babies, which can cause problems during and after labour. For example, they are more likely to have problems keeping warm and are more likely to get infections. Babies whose parents smoke are more likely to be admitted to hospital for bronchitis and pneumonia during their first year. The sooner a pregnant person stops smoking, the better, but even stopping in the last few weeks of pregnancy will benefit the parent and their baby.
- 1.5 Secondhand smoke (also known as passive smoking) also carries serious health risks for babies and children living in smoking households. There is no safe level of exposure to secondhand smoke and children and babies are particularly at risk. Children who live in a home where a parent or caregiver smokes are more likely to develop a range of illnesses including asthma, ear infections, meningitis and other serious illnesses that may need hospital treatment. To protect children from these harms a home must be fully smokefree. Keeping a home smokefree can also help to prevent smoking related fires in the home. In Greater Manchester, over 40% of accidental fire deaths are caused by smoking materials.
- 1.6 Tackling smoking is one of the most evidence-based and effective interventions that we can take to prevent ill health. Reducing smoking prevalence would have a significant

impact on improving population health, reducing demand on health and social care services, and tackling health inequalities. However, smoking is an addiction most smokers were trapped into as children and young people. Two thirds of those who try smoking go on to become regular smokers, only a third of whom succeed in quitting during their lifetime. Most smokers want to quit and many more regret ever having started. Therefore, whole system action is needed to support those who want to quit and prevent people from starting smoking in the first place.

- 1.7 Comprehensive tobacco control is a coordinated, multiagency approach to reducing smoking prevalence and the harm from tobacco. A coordinated and comprehensive approach to tobacco control across Oldham will make smoking less accessible, acceptable and desirable, empower successful quitting and stop young people starting to smoke. Supporting pregnant women and their partners, via a smokefree pregnancy pathway which includes focused sessions and treatments, is an evidence-based approach to help deliver a smokefree generation and to give babies and children the best start in life.

2 Current Position

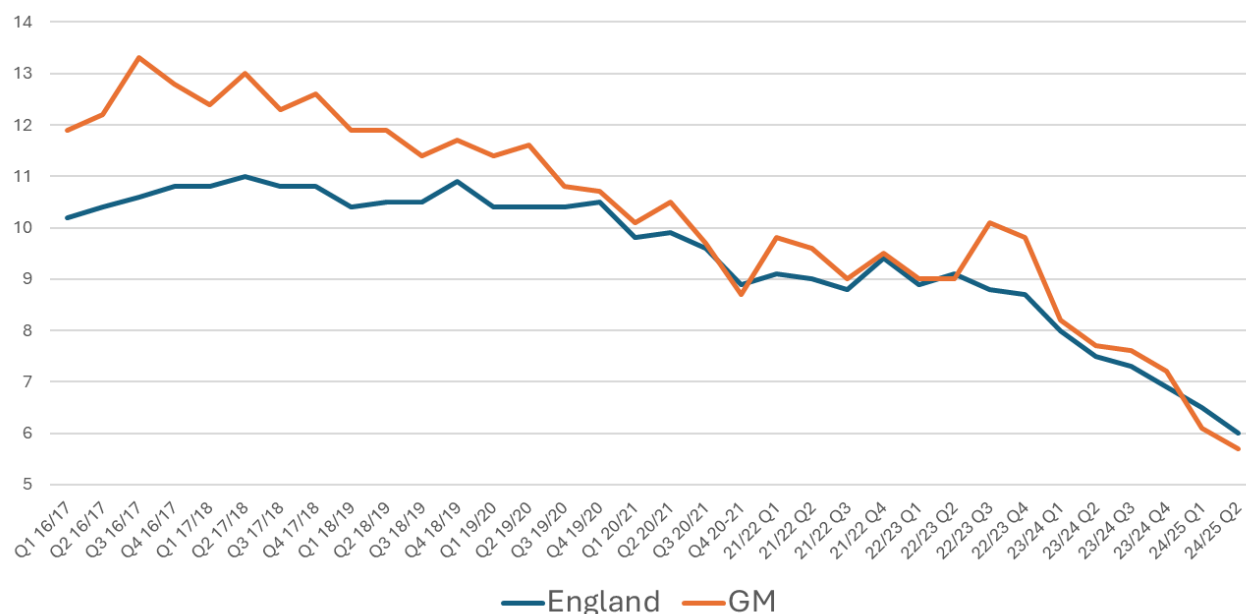
National Position

- 2.1 Reducing smoking during pregnancy was one of the three national ambitions in the [Tobacco Control Plan](#) published back in July 2017. A new [Tobacco and Vapes Bill](#) was introduced in 2024 and it is anticipated that new strategies around reducing smoking in pregnancy are being developed under the new government.
- 2.2 The NHS Long Term Plan includes the commitment to roll out a Smokefree Pregnancy programme which includes bespoke, specialist advice, nicotine replacement therapy and a more intensive face-to-face follow up regime for pregnant women, including a incentive scheme and support for partners. This model has been developed using published international evidence and learning from Greater Manchester's Smoking in Pregnancy Programme.
- 2.3 The NHS Long Term Plan set out an ambition to move responsibility for stop smoking support for pregnant women into maternity services (rather than as part of local authority commissioned Stop Smoking Services) by the end of March 2024. This is based on evidence of effectiveness for treating tobacco dependence in pregnancy as part of routine maternity care. As of March 2024, NHS England were reporting that 94% of maternity trusts in England are delivering tobacco dependence treatment.
- 2.4 DHSC launched recruitment for a national smoke-free pregnancy incentive scheme in September 2024. This will enable all pregnant smokers within participating trusts to benefit from up to £400 in vouchers if they receive behavioural support to quit smoking and are biochemically shown to be smokefree up to 3 months post-partum. The evidence for this scheme came from a pilot that was successfully delivered in Greater Manchester.
- 2.5 There is a national ambition to achieve Smoking at Time of Delivery (SATOD) rates of 4% by 2030. Nationally, 6.5% of pregnant women were recorded as smoking at time of delivery during quarter 1 of 2024/25. This is the lowest single quarterly SATOD rate since this data began to be recorded in 2006/07. There remains significant geographical variation in SATOD rates. In quarter 1, 2024/25, regional SATOD rates ranged from 3.7% in London to 8.4% in the North East and Yorkshire. However, rates have been falling across the country and the gap between regions is slowly narrowing.

Greater Manchester Position

- 2.6 Greater Manchester (GM) is committed to becoming the first global city region to be smokefree and since 2017 has been delivering its unprecedented and evidence-based Making Smoking History (MSH) strategy through a partnership of city region, local authority borough and community-based programmes. Built on the evidence-based World Health Organisation (WHO) [MPOWER model](#), the programme has delivered system-wide transformation at scale, influenced national policy, including the Khan Review and NHS Long Term Plan, and delivered ongoing reductions to smoking prevalence across GM. The GM MSH GMPOWER Model features seven key components which ensure delivery of a comprehensive and system-wide approach to tobacco control based on improving and increasing quits and preventing relapse and uptake. An updated five-year [Making Smoking History Strategic Delivery Framework and Action Plan](#) was recently published and outlines the actions needed at a national, regional and local level to achieve Smokefree 2030.
- 2.7 Reducing smoking prevalence is integral to GM's approach to tackling inequalities and ensuring fair health for all. Becoming a smokefree city region by 2030 creates a unique opportunity to reduce health inequality, with the Office of National Statistics estimating that healthy life expectancy would increase by just over 6 years for men and 7 years for women if GM becomes smokefree by 2030.
- 2.8 Smoking cessation also contributes to all five of the key clinical areas identified as priorities in NHS England's [Core20plus5](#) approach to reducing health care inequalities:
- CORE20: Smoking accounts for half the difference in life expectancy between richest and poorest.
 - PLUS: Smoking tobacco is linked to >100 conditions.
 - 5:
 - Respiratory disease – >80% of COPD, a leading cause of mortality, caused by smoking,
 - Maternity – women who smoke have 47% increased risk of stillbirth,
 - Mental Health – up to 50% of all deaths in people with Serious Mental Illness (SMI) are attributable to smoking,
 - Cancer – smoking is a leading cause of lung cancer, largest killing cancer in UK,
 - Hypertension – smokers are twice as likely to suffer acute coronary events and twice as likely to die from them.
- 2.9 Greater Manchester's initiatives, including swap to stop, acute inpatient pathways and financial incentives in pregnancy have all been seen as national exemplars and are being implemented across England.
- 2.10 Greater Manchester's Smokefree Pregnancy Programme, which is delivered between NHS Greater Manchester, local authorities, NHS foundation trusts and technology partner, Accenture, has successfully reduced smoking at time of delivery by more than 50% and led to more than 6,000 additional babies being born smokefree, since launching in 2018. The programme offers all pregnant women and birthing people, and their partners, free and personalised stop-smoking support through a specialist maternity stop-smoking service. This includes one-to-one advice and guidance, free nicotine replacement therapy and vapes, regular carbon monoxide screening, and an incentive scheme to stay smokefree. Greater Manchester's approach to supporting pregnant people to quit smoking is having a positive impact and making a huge difference to people's life. Smoking rates in pregnancy are at an all-time low: last year saw the biggest annual fall in smoking in pregnancy rates since records began and Greater Manchester is now below the national average for the first time.

- 2.11 Q2 24/25 is the first time GM achieved a result below the national ambition of 6% with a drop of over 50% from programme inception from 13% (Q1 17/18) to the lowest ever quarterly result of 5.7% as shown in the graph below.



Oldham Position

- 2.12 Reducing smoking is one of the key priorities of Oldham's Health and Wellbeing Strategy and it is our ambition to work towards a smoke-free Oldham. Smoking is identified as a key challenge facing the system in the Oldham Integrated Care Partnership's Locality Plan and highlighted as one of the 18 core areas we need to improve and transform. Supporting smokefree pregnancies is a key aim in Oldham's Infant Mortality Plan, which focuses on reducing the number of infant deaths in the area and aims to improve the health of all people in Oldham, including pregnant women and new mothers. It is an ambition of Oldham Tobacco Alliance that all pregnancies will be smoke-free and that babies and children will grow up in smoke-free families and communities.
- 1.8 Oldham's smoking prevalence in adults in 2023 was 12% – this is a significant reduction from 2012 when smoking prevalence was at 24.2%. The gap between the local prevalence rate and the England average of 11.6% has significantly closed but the rate remains higher than the trajectory needed to achieve the national and Greater Manchester ambition to be smoke free (which is to reduce overall adult smoking prevalence to less than 5%) by 2030. The proportion of the Oldham population who have never smoked is also smaller than the national average. We know there is in some inconsistency with the methodology used to estimate adult smoking prevalence, which is currently conducted via self-declared telephone survey and does not account for hidden populations, including those experiencing homelessness. We also know that there is considerable variation in smoking prevalence across the borough where rates are considerably higher in some wards, particularly those with high levels of deprivation. As such, caution needs to be exercised when interpreting smoking prevalence data and trends.
- 2.13 Oldham's Smoking at time of delivery (SATOD) rates – which measures the number of pregnant people who smoked when their baby was born – has been decreasing and getting better over recent years. In 2023/24, the annual Oldham rate was 8.9% which was still above the national average but considerably lower than it was a decade ago when it was

16.1% (2013/14). This meant that there were 260 fewer babies born to a smoking parent in 2023/24 compared to 2013/24.

- 2.14 The latest Oldham ICB data for Q1 24/25 suggests that this year will see even further reductions as SATOD rates were showing to have reduced further to 6% - this would be an all-time low and would mean that rates in Oldham were below the national average.

Oldham's Smokefree Pregnancy Programme

- 2.15 Oldham's Smokefree Pregnancy Service delivers the GM Smokefree Pregnancy programme locally. Oldham has a Specialist Midwife and two dedicated Maternity Support Workers based at The Royal Oldham Hospital. Nicotine Replacement Therapy (NRT) and vapes to be used as quit aids are now available via direct supply on antenatal clinic and ward, labour ward and postnatal ward and progress is being made to move towards offering NRT via the community team. The Smoking in Pregnancy Team offers training for all midwives/maternity staff, as well as e-learning, so that all maternity staff are clear on the importance of smoking cessation in pregnancy. This also includes training around niche products, such as shisha, to ensure a coordinated approach to tackling tobacco related harm.
- 2.16 Smoking cessation support for partners and significant others is offered via our Community Stop Smoking Service, Your Health Oldham, who also educate residents around the harms of secondhand smoke and support residents to have a smoke free home, which also has benefits in relation to safety by reducing the risk of house fires.
- 2.17 The support available from the Smokefree Pregnancy team is part of a wider system of smoking cessation support, which falls under the 'Offer Stop Smoking Support' section of the Oldham Tobacco Control Action Plan and more details of other support available can be found at: www.oldham.gov.uk/keeping_healthy/stop_smoking
- 2.18 Members from the Smokefree Pregnancy Team in Oldham will attend the meeting to provide an overview of the programme and how the reduction in maternal smoking rates has been achieved.

3 Key Issues for Adult Social Care and Health Scrutiny Board to Discuss

- 3.1 The Board is asked to note the progress that has been made and consider what more can be done to address smoking in pregnancy.

4 Key Questions for Adult Social Care and Health Scrutiny Board to Consider

- 4.1 The Board is asked to consider Oldham's approach to reducing smoking in pregnancy rates and enabling more babies to be born and raised in smoke free homes.

5 Links to Corporate Outcomes

- 5.1 In Oldham, every individual matters and ensuring our residents have access to the care, support and opportunities to lead healthier, happier lives is a key collective mission for us. We recognise the need to pay particular attention to our most disadvantaged residents, who face the greatest barriers to opportunity. Supporting residents to stop smoking before, during and after pregnancy will considerably improve the health and wellbeing of both the smoking parent but also their unborn baby, and any other children and household members. Reducing smoking prevalence is a key component of our prevention approach to reduce the need for services, including health and social care.

6 Consultation

- 6.1 Quarterly Assurance meetings, led by the GM NHS Treating Tobacco Dependency Team, take place between the provider and both LA and GM NHS ICB commissioners of smoking cessation services – this includes consideration of service user engagement and feedback.
- 6.2 The Director of Public Health, in her capacity as statutory officer, and the Cabinet Member for Health and Social Care have been appropriately briefed regarding progress and performance.

7 Appendices

- 7.1 None

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Report to Adult Social Care and Health Scrutiny Board

Joint Health Overview and Scrutiny Committee for Northern Care Alliance - Terms of Reference

Portfolio Holder: Councillor Barbara Brownridge

Officer Contact: Peter Thompson, Head of Democratic Services

Report Author: Andrew Mather, Constitutional Services

28th January 2025

Reason for Decision

The Scrutiny Board is asked to approve amendments to the Terms of Reference of the Joint Health Overview and Scrutiny Committee for the Northern Care Alliance (JHOSCNCA).

Executive Summary

The role of the JHOSCNCA was to scrutinise the generic services provided by the Northern Care Alliance NHS Foundation Trust relating to the health of the population in Bury, Oldham Rochdale and Salford and contribute to the development of policy to improve health and reduce health inequalities in respect of services provided by the Trust.

Following a decision of Salford City Council not to participate in the JHOSCNCA the remaining members of the committee representing Oldham, Bury and Rochdale wish to continue the JHOSCNCA without Salford.

Revised Terms of Reference are presented which reflects Salford's withdrawal.

Recommendations

The Scrutiny Board is asked to:

1. Approve the continued participation of Oldham Council in the JHOSCNCA.
2. Approve amendments to the Terms of Reference

Update on Actions from Council

1 Background

- 1.1 The Joint Health Overview and Scrutiny Committee for the Northern Care Alliance (JHOSCNCA) was established at the beginning of the 2024/25 municipal year. The purpose of the JHOSCNCA was to scrutinise the generic services provided by the Northern Care Alliance NHS Foundation Trust relating to the health of the population in Bury, Oldham, Rochdale and Salford and contribute to the development of policy to improve health and reduce health inequalities in respect of services provided by the Trust.
- 1.2 Salford City Council at its Full Council meeting held on 20th November resolved '*to not to support Salford's Membership of the Joint Health Overview and Scrutiny Committee and to retain existing arrangements or explore alternative scrutiny mechanisms.*'
- 1.3 Following Salford's decision the meeting of the JHOSCNCA on the 19th December was cancelled and an informal meeting of Oldham, Bury and Rochdale members was held in its place to consider the future of the joint arrangement. Members agreed that the JHOSCNCA should continue with the remaining authorities and that the Terms of Reference be amended accordingly.

2 Current Position

- 2.1 The revised Terms of Reference differs from the current Terms of Reference in the following ways.
 - Deletion of all references to Salford
 - Changes the size of committee from 12 members to 9.
 - Changes the current quorum of five with at least one member from at least three of the constituent authorities represented; to a quorum of four with at least one member from each of the three constituent authorities represented.
 - At the request of the Northern Care Alliance NHS Foundation Trust clarifies that the committee will also comply with DHSC local authority health scrutiny guidance.

3 Options/Alternatives

-
- 3.1 Option 1 - Revise the Terms of Reference and continue the JHOSCNCA without Salford's participation.
- Option 2 - Consider Oldham Council's further participation in the JHOSCNCA..
- 4 **Preferred Option**
- 4.1 Option1- Continuation of the JHOSCNCA with amended Terms of Reference was recommended by Oldham, Bury and Rochdale members of the JHOSCNCA as the way forward at an informal meeting held on the 19th December 2024.
- 5 **Consultation**
- 5.1 An informal meeting of Oldham, Bury and Rochdale members on the JHOSCNCA was held on the 19th December 2024 to consider the way forward following Salford's decision not to take part.
- 6 **Financial Implications**
- 6.1 N/A
- 7 **Legal Implications**
- 7.1 The JHOSCNCA has power to undertake all the necessary functions of health scrutiny in accordance with part 4, Health Scrutiny by Local Authorities, of the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013.
- 8 **Equality Impact, including Implications for Children and Young People**
- 8.1 N/A
- 9 **Key Decision**
- 9.1 No
- 10 **Key Decision Reference**
- 10.1 N/A
- 11 **Background Papers**
- 11.1 The following is a list of background papers on which this report is based in accordance with the requirements of Section 100(1) of the Local Government Act 1972. It does not include documents which would disclose exempt or confidential information as defined by the Act:
- Salford City Council the Interim Head of Governance to Council on 20 November 2024 title: Membership of the Joint Health Overview and Scrutiny Committee – Northern Care Alliance

12 **Appendices**

12.1 Appendix 1 – Proposed Amended Terms of Reference of the Joint Health Overview and Scrutiny Committee for the Northern Care Alliance.

TERM OF REFERENCE AND WORKING PRINCIPALS FOR THE JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE (JHOSC) FOR THE NORTHERN CARE ALLIANCE NHS FOUNDATION TRUST

(Revised January 2025)

TERMS OF REFERENCE

PURPOSE

To scrutinise the generic services provided by the Northern Care Alliance NHS Foundation Trust relating to the health of the population in Bury, Oldham and Rochdale and contribute to the development of policy to improve health and reduce health inequalities in respect of services provided by the Trust.

Membership

The membership of the JHOSC will be made up of three Councillors from each of the three constituent local authorities (Bury, Oldham and Rochdale).

Key Objectives and Responsibilities

1. The JHOSC has the delegated powers of the three local authorities, Bury, Oldham and Rochdale to undertake all the necessary functions of health scrutiny in accordance with part 4, Health Scrutiny by Local Authorities, of the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013, relating to reviewing and scrutinising health service matters provided by the Trust. It will also comply with [DHSC local authority health scrutiny guidance](#).

Such matters to include:

- a) Receipt and consideration of performance information relating to the Northern Care Alliance NHS FT (NCA).
- b) Receipt and consideration of any published annual reports and quality accounts of the NCA or outcomes of official inspections e.g. the Care Quality Commission, Monitor, Place (Patient Lead Assessments of the Care Environment) Inspections, National Clinical Audit and Patients Outcome Programme.
- c) Improving access to NHS services.
- d) The review proposes for the implementation of new initiatives which affect people in Bury, Oldham and Rochdale in respect of patients and public involvement.
- e) Review proposals for consideration of items relating to proposed substantial development/substantial variations to services provided by the alliance which affect the authorities referred to. This could include:
 - Changes in accessibility of services and the rationale for those changes,
 - The impact of proposals on the wider community and on other services including economic impact, transport and regeneration,
 - The number of patients affected and the impact of the changes on the patients,

- Changes in the method of services delivery, for example, moving a particular service in to community settings rather than being entirely hospital based.
- 2. To review the procedural outcome of consultation referred to in 1(e) above, particularly the rationale behind contested proposals.
- 3. To undertake in depth thematic studies in respect of services to which the NCA contributes where such studies can be undertaken on a NCA/Three Locality wide area basis.
- 4. To take account of relevant information available and in particular relevant information provided by Health Watch under their powers of referral.
- 5. To maintain affective links with Health Watch in the three local authority areas of Bury, Oldham and Rochdale and give consideration to the co-option of appropriate patient representatives at the appropriate time.
- 6. To co-opt people on to the joint committee in order to provide appropriate expertise.
- 7. To commission pieces of research as and when the need arises from within the JHOSC budget.
- 8. To promote a joint scrutiny function in the constituent authorities and raise public awareness.
- 9. To refer locality-based issues to the respective local authority for investigation.

NB Each authority reserves the right to undertake individual scrutiny of the NCA proposals/performance that specifically individually affects their local communities.

Working Principles

The working principles have been developed to provide a framework for scrutiny to take place.

Membership

Each constituent local authority (Bury, Oldham and Rochdale) shall appoint three Councillors to the Joint Overview and Scrutiny Committee (JHOSC) each municipal year. The JHOSC shall, therefore, have nine members.

If a member of the Joint Health Overview and Scrutiny Committee for the Northern Care Alliance NHS FT is unable to attend a committee meeting that member may ask a substitute member to attend on his/her behalf in accordance with the conventions of their Council. Substitute members may attend meetings to take place of the ordinary member for whom they are the designated substitute where the

ordinary member may be absent for the whole of the meeting. The Chair of the Joint Health Scrutiny Committee for the Northern Care Alliance should be notified via the Joint Health Overview and Scrutiny Officer for the Northern Care Alliance NHS FT.

Meetings

The Joint Health Overview and Scrutiny Committee (JHOSC) is a committee established by the three constituent local authorities of Bury, Oldham and Rochdale .

A schedule of meetings will be agreed by the committee at the beginning of each municipal year.

Addition meetings may be convened by the committee.

A chairman and a vice chairman will be elected by the committee at the first meeting of each municipal year.

A quorum of four of the appointed members will apply, with at least one member from each of the three constituent authorities represented.

Any personal, prejudicial or pecuniary interests held by members should be declared on any items of business at the meeting, either under the agenda item declarations of interest or as soon as it becomes apparent.

Decisions will be taken by consensus. Where it is not possible to reach a consensus, a decision will be made by a simple majority of those members present at the meeting. Where there are equal votes, the Chairman of the meeting will have the casting vote.

The agenda and supporting papers will be circulated at least five working days in advance of meetings. The minutes will be circulated to those with actions as soon as possible. Minutes, agendas and papers will be published on the JHOSCs website pages.

Meetings shall be held in public with specific time allocated for public question time.

Work Programme

A Work Programme will be developed annually by the committee. The Work Programme will take in to account the priorities of the Northern Care Alliance, national and local areas of concerning the above, health priorities and health inequalities.

Principles for Effective Scrutiny

APPENDIX 1

Scrutiny undertaken through the joint committee will be focused on improving health services for residents in areas served by the committee through the provision of acute hospital services for those residents.

Improving health and health services through scrutiny will be open and transparent to members of the local authority, health organisations and members of the public.

All members, officers, members of the public and patient representatives involved in improving health and health services through scrutiny will be treated with courtesy and respect at all times.

Improving health and health services through scrutiny is most likely to be achieved through co-operation and collaboration between representatives of local Councils, the Northern Care Alliance NHS FT, representatives of Health Watch and the GM Integrated Care Board representatives commissioning hospital services.

Co-operation and joint working will be developed over time through mutual trust and respect with the objective of improving health and health services for local people through effective scrutiny.

All agencies will be committed to working together in mutual co-operation to share knowledge and deal with requests for information and reports for the JHOSC within the timescales set down. The JHOSC will give reasonable notice of requests for information, reports and attendance at meetings.

The JHOSC, whilst working within a framework of collaboration, mutual trust and co-operation, will always operate independently of the NHS and have the authority to hold view independent of other members of representatives Councils and their executives.

The independence of the Joint Committee must not be compromised by its members, by other members of the Council or any of the Council's Executive or by any other organisation it works with.

Those involved in improving health and health services through scrutiny will always declare any particular interest that they may have in particular pieces of work or investigation being undertaken by the Joint Health Overview and Scrutiny Committee and thus may withdraw from the meeting as they consider appropriate.

The Joint Health Scrutiny Committee will not take up and scrutinise individual concerns or individual complaints.

Where a wider principal has been highlighted through such a complaint or concern, the Joint Overview and Scrutiny Committee should consider if further scrutiny is required. In such circumstances it is the principal and not the individual concern that will be subject to scrutiny.

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ADULT SOCIAL CARE AND HEALTH SCRUTINY BOARD

WORK PROGRAMME 2024/25

Agenda item	Purpose	Portfolio lead & officer lead	Method of scrutiny	Additional information
Wednesday 12th June 2024				
Health & wellbeing strategy	An annual update on the strategy and a review of the forward plan	Cabinet member for Health and Social Care Director of Public Health		Annual item to scrutinise the borough's health and wellbeing strategy.
CQC Preparation	A presentation detailing the work relating to the preparation of CQC inspection	Cabinet member for Health and Social Care Director of Adult Social Care		Scrutiny of the proposals and discussion about readiness.
Northern Care Alliance / Royal Oldham Hospital – update	To receive an update on services and related matters in respect of the Northern Care Alliance and the Royal Oldham Hospital.	Alistair Craig, Chief Executive, Oldham Care Organisation, Northern Care Alliance NHS Trust		Follow-on updates following completion of the Pennine Acute Trust/Northern Care Alliance Transaction (Rescheduled from March meeting)
Tuesday 30th July 2024				
ASC / CSC Transitions	Update on challenges and opportunities around transitions	Cabinet member for Health and Social Care Director of Adult Social Care		Rescheduled from March 2024
New operating structures at Oldham NHS		Cabinet member for Health and Social Care Strategic Director of Commissioning – Intergrated Care Network		
Elective Care		Cabinet member for Health and Social Care Strategic Director of Commissioning – Intergrated Care Network		

Infant mortality update	An annual update report on some of the activity happening to address issues of infant mortality	Cabinet member for Health and Social Care Director of Public Health		Annual report
Public Health annual report	To review the Annual Report	Cabinet member for Health and Social Care Director of Public Health		Review and scrutiny of proposals/performance
Tuesday, 8th October 2024				
Northern Care Alliance / Royal Oldham Hospital - update	To receive an update on services and related matters in respect of the Northern Care Alliance and the Royal Oldham Hospital.	Alistair Craig, Chief Executive, Oldham Care Organisation, Northern Care Alliance NHS Trust		Update report from Northern Care Alliance
Drugs and Alcohol Strategy (Adult Integrated Substance Misuse Treatment and Recovery Service)	Scrutiny of policy proposals	Cabinet member for Health and Social Care Director of Public Health		Scrutiny of policy proposals
Overview of care market	To update on the sustainability of the care market and impact in Oldham	Cabinet member for Health and Social Care Director of Adult Social Care		
Oldham Community Leisure annual report and presentation	To receive the OCL annual report detailing leisure related activity in the Borough, which OCL provide on behalf of the Council	Director of Communities Chief Executive of OCL		
Mental Health Report Future of Mental Health Adult Social Care	Review agreed report for oversight & update on next steps	Director of Adult Social Care		
Tuesday 26th November 2024				
Oldham Total Care report and presentation	To receive the OTC annual report, including	Cabinet member for Health and Social Care		To be rescheduled

	performance and forward plan	Director of Adult Social Care		
Healthy Child Programme Update	To update on changes to health visiting and school nursing services	Cabinet member for Health and Social Care Director of Public Health		Annual update report To be rescheduled
Health Inequalities Plan	Reflection on the progress of the health inequalities plan	Cabinet member for Health and Social Care Director of Public Health		Scrutiny of proposals
Safeguarding Adults Annual Report	Annual Update from ASC	Cabinet member for Health and Social Care Director of Adult Social Care		Update from service To be rescheduled
Tuesday 28th January 2025				
Tobacco Control and Smoking Cessation	To receive an update/progress report on the new service that commenced in January 2021	Cabinet member for Health and Social Care Director of Public Health Public Health Business & Strategy Manager		Update report to consider progress in relation in relation to high-level outcomes (ref 2.2 and 2.3 of submitted report). Report required by Committee, with a request for representatives of ABL Health Limited to attend and report.
Prevention Framework roll out	Update on roll out of prevention framework and to receive the Thriving Communities Programme evaluation report	Cabinet member for Health and Social Care Rachel Dyson, Thriving Communities Hub Lead		Re-schedule to March 2025
Update & overview of Adult Social Care Target Operating Model	Overview and progress report	Director of Adult Social Care		Re-schedule to March 2025
MioCare annual report and presentation	To receive the MioCare annual report, including performance and forward plan	Managing Director of MioCare		
Healthy Child Programme Update	To update on changes to health visiting and school nursing services	Cabinet member for Health and Social Care		Annual update report Re-schedule

		Director of Public Health		
Tuesday 11th March 2025				
ASC Workforce Update		Director of Adult Social Care		
Sexual Health Update	Focus session on HIV Prevention	Portfolio - Health and Social Care. Rebecca Fletcher - Director of Public Health Andrea Entwistle, Public Health Business and Strategy Manager		To receive an update/progress report on work happening across Oldham to reduce HIV transmission

Task and finish group deep dives:

Deep dive area:	Expanded proposal:
Availability of access to GP appointments across Oldham	To understand and investigate the accessibility of GP appointments across Oldham, bringing to the forefront residents experiences, highlighting the array of practices and making recommendations to ensure a constant and high-quality provision.

TO BE SCHEDULED (additional session)				
TBC JAN	Drugs and Alcohol Strategy: Adult Integrated Misuse Treatment and Recovery in Oldham	Member visit to DAAR Barn Street, Oldham	Julian Guerrrio, Rebecca Fletcher	
TBC JAN/FEB	Tobacco Harms and Vaping	Informal Scrutiny Session with Oldham Youth Council		
TBC MAR	Infant Mortality Maternity	Additional Development Session	CSC Public Health ICB	
REMOVED				
Targeted Universal Model for 0-19	A report to focus on the delivery of health visiting and school nursing services and	Portfolio - Health and Social Care.	Scrutiny of service delivery	

years/Family Hubs	the public health led elements of the family Hubs Programme	Interim Director of Public Health - Rebecca Fletcher,		
Health Protection Update	To receive an update/progress report on key health protection issues including updates on the 2023/24 Flu Programme	Portfolio - Health and Social Care. Director of Public Health. Charlotte Stevenson, Consultant in Public Health	Update on proposals	
Drugs and alcohol service	To receive an update/ progress report on the re-tendering of services, and the plans for the newly commissioned service starting 1 st April 2023.	Portfolio - Health and Social Care. Rebecca Fletcher, Director of Public Health.	Update report/presentation to detail progress and outcome of the re-tendering exercise.	

OUTSTANDING

1. Reporting arrangements in respect on integrated commissioning under Section 75 Agreements, to include periodic updates and budget performance, from the Chief Operating Officer/Strategic Director and the Director of Finance respectively, remain to be programmed. (Possible joint chairs meetings)
2. An update from the Chief Operating Officer/Strategic Director on the Urgent Care Review. (Push to next MY May or June or Chair's Meeting/ Informal session)

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KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
ESR-29-24 New!	Northern Roots - Contract award and next steps for phased delivery	Director of Economy	20 th January 2025	Cabinet
<p>Description: To consider a contract award and associated next steps for a phased project delivery at Northern Roots, Oldham.</p> <p>Document(s) to be considered in public or private: Private.</p> <p>Proposed Report Title: Northern Roots - Contract award and next steps for phased delivery</p> <p>Background Documents: Appendices</p> <p>NOT FOR PUBLICATION by virtue of Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 and it is not in the public interest to disclose the information because it relates to the financial or business affairs of the Council and a third party.</p>				
ESR-19-24 New!	Oldham's Monitoring Report 2023-24	Director of Economy	20 th January 2025	Cabinet

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
<p>Description: The Monitoring Report provides details on whether the council is meeting the milestones set out in the Local Development Scheme (LDS) for preparing the various Local Plan documents. The report also monitors a range of planning indicators, such as housing, employment and biodiversity, which seek to assess the effectiveness of the council's land-use planning policies, and whether they are achieving their objectives and delivering sustainable development. It covers the previous financial year that is 1 April 2023 to 31 March 2024. In terms of housing land supply, the Monitoring Report presents the position as at 1 April 2024.</p> <p>Document(s) to be considered in public or private: public.</p> <p>Proposed Report Title: Oldham's Monitoring Report 2023-24</p> <p>Background Documents: Appendices</p> <p>Report to be considered in Public</p>				
EE-05-24 New!	Voluntary, Community, Faith & Social Enterprise Infrastructure Grant	Director of Public Health	20 th January 2025	Cabinet
<p>Description: To consider the allocation of the Voluntary, Community, Faith & Social Enterprise Infrastructure Grant.</p> <p>Document(s) to be considered in public or private: public.</p> <p>Proposed Report Title: Voluntary, Community, Faith & Social Enterprise Infrastructure Grant</p> <p>Background Documents: Appendices</p> <p>Report to be considered in Public</p>				

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
EDS-08-24 New!	Acceptance of Funding Allocations 2024-2025 for Oldham Lifelong Learning Service	Director of Neighbourhoods	20 th January 2025	Cabinet
<p>Description: To consider the acceptance of Funding Allocations 2024/2025 for the Oldham Lifelong Learning Service</p> <p>Document(s) to be considered in public or private: Private.</p> <p>Proposed Report Title: Acceptance of Funding Allocations 2024-2025 for Oldham Lifelong Learning Service</p> <p>Background Documents: Appendices</p> <p>NOT FOR PUBLICATION by virtue of Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 and it is not in the public interest to disclose the information because it relates to the financial or business affairs of the Council and a third party</p>				
ESR-26-24	Selection of Preferred Developer	Director of Economy	20 th January 2025	Cabinet
<p>Description: Selection of preferred developer for former South Chadderton School Site.</p> <p>Document(s) to be considered by the Cabinet from the Deputy Chief Executive in public and private. (NOT FOR PUBLICATION by virtue of Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 and it is not in the public interest to disclose the information because it relates to the financial or business affairs of the Council and a third party)</p> <p>Report title: Selection of Preferred Developer</p> <p>Background Documents: Appendices</p>				
ESR-25-24	Demolition of Office Block 1, Southlink	Director of Economy	20 th January 2025	Cabinet

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
<p>Description: Approval of funds to demolish vacant office block at Southlink.</p> <p>Document(s) to be considered by the Cabinet from the Deputy Chief Executive in public and private. (NOT FOR PUBLICATION by virtue of Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 and it is not in the public interest to disclose the information because it relates to the financial or business affairs of the Council and a third party)</p> <p>Report title: Demolition of Office Block 1, Southlink, Oldham</p> <p>Background Documents: Appendices</p>				
NEI-11-24	Parking Service Review and Contract	Director of Environment	20 th January 2025	Cabinet
<p>Description: To ask Cabinet to consider the implementation of a Parking Service Review and Contract.</p> <p>Document(s) to be considered by the Cabinet from the Deputy Chief Executive in public and private. (NOT FOR PUBLICATION by virtue of Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 and it is not in the public interest to disclose the information because it relates to the financial or business affairs of the Council and a third party)</p> <p>Report title: Parking Service Review and Contract</p> <p>Background Documents: Appendices</p>				
EE-04-24	Oldham Community Leisure (OCL) Future Model	Director of Neighbourhoods	20 th January 2025	Cabinet

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
<p>Description: To ask Cabinet to consider the implementation of Oldham Community Leisure (OCL) Future Model</p> <p>Document(s) to be considered by the Cabinet from the Deputy Chief Executive in public and private. (NOT FOR PUBLICATION by virtue of Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972 and it is not in the public interest to disclose the information because it relates to the financial or business affairs of the Council and a third party)</p> <p>Report title: Oldham Community Leisure (OCL) Future Model</p> <p>Background Documents: Appendices</p>				
FCR-26-24	Housing Revenue Account Estimates for 2025/26 to 2029/30 and Projected Outturn for 2024/25.	Director of Finance, Executive Director for Place & Economic Growth	10 th February 2025	Cabinet
<p>Description: The Housing Revenue Account (HRA) Outturn Estimates for 2024/25, the detailed budget for 2025/26 and the Strategic HRA Estimates for the four years 2026/27 to 2029/30.</p> <p>Document(s) to be considered in public or private: public.</p> <p>Proposed Report Title: Housing Revenue Account Estimates for 2025/26 to 2029/30 and Projected Outturn for 2024/25.</p> <p>Background Documents: Appendices</p> <p>Report to be considered in Public</p>				

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
FCR-23-24	Revenue Budget 2025/26 and Medium-Term Financial Strategy 2025/26 to 2029/30	Director of Finance	10 th February 2025	Cabinet
<p>Description: To consider the Administration's detailed revenue budget for 2025/26 and budget reduction proposals, together with the Medium-Term Financial Strategy for 2025/26 to 2029/30, incorporating the current policy landscape and Local Government Finance Settlement. Document(s) to be considered in public or private:</p> <p>Proposed Report Title: Revenue Budget 2025/26 and Medium-Term Financial Strategy 2025/26 to 2029/30</p> <p>Background Documents: appendices</p> <p>Report to be considered in Public</p>				
HSC-05-24	Financial Update and working capital requirements for 2024/25 – Oldham Total Care	Director of Adult Care (DASS)	10 th February 2025	Cabinet

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
<p>Description: To consider a financial Update and working capital requirements for 2024/25, in respect of Oldham Total Care</p> <p>Document(s) to be considered in public or private: public.</p> <p>Proposed Report Title: Financial Update and working capital requirements for 2024/25 – Oldham Total Care</p> <p>Background Documents: Various appendices</p> <p>Report to be considered in Public</p>				
FCR-21-24	Revenue Monitor and Capital Investment Programme 2024/25 Quarter 3	Director of Finance	10 th February 2025	Cabinet
<p>Description: The report provides an update on the Council's 2024/25 forecast revenue budget position and the financial position of the capital programme as at the period ending 31 December 2024 (Quarter 3)</p> <p>Document(s) to be considered in public or private: Proposed Report Title:</p> <p>Revenue Monitor and Capital Investment Programme 2024/25 Quarter 3</p> <p>Background Documents: Appendices – Various</p> <p>Report to be considered in Public</p>				
FCR-20-24	Treasury Management Strategy Statement 2025/26	Director of Finance	10 th February 2025	Cabinet

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
<p>Description: To consider the Council's Treasury Management Strategy for 2025/26 - including Minimum Revenue Provision Policy Statement, Annual Investment Strategy and Prudential Indicators.</p> <p>Document(s) to be considered in public or private: Proposed Report Title: Treasury Management Strategy Statement 2025/26</p> <p>Background Documents: Appendices</p> <p>Report to be considered in Public</p>				
FCR-19-24	Capital Programme & Capital Strategy for 2025/26 to 2029/30	Director of Finance	10 th February 2025	Cabinet
<p>Description: To consider the Council's Capital programme and capital strategy.</p> <p>Document(s) to be considered in public or private: public.</p> <p>Proposed Report Title: Capital Programme & Capital Strategy for 2025/26 to 2029/30</p> <p>Background Documents: Appendices</p> <p>Report to be considered in Public</p>				
FCR-22-24	Revenue Monitor and Capital Investment Programme 2024/25 Month 10	Director of Finance	3 rd March 2025	Cabinet

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
<p>Description: The report provides an update on the Council's 2024/25 forecast revenue budget position and the financial position of the capital programme as at the period ending 31 January 2025 (Month 10)</p> <p>Document(s) to be considered in public or private: public.</p> <p>Proposed Report Title: Revenue Monitor and Capital Investment Programme 2024/25 Month 10</p> <p>Background Documents: Appendices – Various</p> <p>Report to be considered in Public</p>				
FCR-27-24 New!	Armed Forces Covenant	Chief Executive	10 th February 2025	Cabinet
<p>Description: Seeking authority to creating an Armed Forces Covenant for service men and women and for veterans.</p> <p>Document(s) to be considered in public or private: public.</p> <p>Proposed Report Title: Armed Forces Covenant</p> <p>Background Documents: Appendices – Various</p> <p>Report to be considered in Public.</p>				

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
ESR-30-24 New!	Planned and Preventative Maintenance Contracts – Direct Award for Interim Solutions and Planned Procurement of Long-Term Solutions	Director of Economy	10 th February 2025	Cabinet
<p>Description: Seeking authority for the delivery of planned and Preventative Maintenance Contracts (Direct Award for Interim Solutions and Planned Procurement of Long-Term Solutions)</p> <p>Document(s) to be considered in public or private: public.</p> <p>Proposed Report Title: Planned and Preventative Maintenance Contracts</p> <p>Background Documents: Appendices – Various</p> <p>Report to be considered in Public.</p>				

Key:

New! - indicates an item that has been added this month

Notes:

1. The procedure for requesting details of documents listed to be submitted to decision takers for consideration is to contact the Contact Officer contained within the Key Decision Sheet for that item. The contact address for documents is Oldham Council, Civic Centre, West Street, Oldham, OL1 1UH. Other documents relevant to those matters may be submitted to the decision maker.
2. Where on a Key Decision Sheet the Decision Taker is Cabinet, the list of its members are detailed on the Council's website

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
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3. Full Key Decision details (including documents to be submitted to the decision maker for consideration, specific contact officer details and notification on if a report is likely to be considered in private) can be found via the online published plan at:

<http://committees.oldham.gov.uk/mgListPlans.aspx?RPId=144&RD=0>

Notice of Private Reports

(In accordance with Part 2 of the Local Authorities (Executive Arrangements) Meetings and Access to Information) (England) Regulations 2012)

Oldham Borough Council intends to hold a private meeting (or part thereof) of the Cabinet on Monday, 20th January 2025

Decision to be taken (Agenda Item) Decisions proposed to be taken in private at Cabinet on 20th January 2025:

a. Northern Roots - Contract award and next steps for phased delivery

Reason:

The meeting (or part thereof) will be held in exempt session on the grounds that the reports and background papers will contain the likely disclosure of exempt information as defined in paragraph 3 of Schedule 12A of the Local Government Act 1972 (as amended) – information relating to the financial or business affairs of the Council and a third party.

b. Acceptance of Funding Allocations 2024-2025 for Oldham Lifelong Learning Service

Reason:

The meeting (or part thereof) will be held in exempt session on the grounds that the reports and background papers will contain the likely disclosure of exempt information as defined in paragraph 3 of Schedule 12A of the Local Government Act 1972 (as amended) – information relating to the financial or business affairs of the Council and a third party.

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
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c. Parking Service Review and Contract

Reason:

The meeting (or part thereof) will be held in exempt session on the grounds that the reports and background papers will contain the likely disclosure of exempt information as defined in paragraph 3 of Schedule 12A of the Local Government Act 1972 (as amended) – information relating to the financial or business affairs of the Council and a third party.

d. Oldham Community Leisure (OCL) Future Model

Reason:

The meeting (or part thereof) will be held in exempt session on the grounds that the reports and background papers will contain the likely disclosure of exempt information as defined in paragraph 3 of Schedule 12A of the Local Government Act 1972 (as amended) – information relating to the financial or business affairs of the Council and a third party.

e. Selection of Preferred Developer

Reason:

The meeting (or part thereof) will be held in exempt session on the grounds that the reports and background papers will contain the likely disclosure of exempt information as defined in paragraph 3 of Schedule 12A of the Local Government Act 1972 (as amended) – information relating to the financial or business affairs of the Council and a third party.

f. Demolition of Office Block 1, Southlink

Reason:

The meeting (or part thereof) will be held in exempt session on the grounds that the reports and background papers will contain the likely disclosure of exempt information as defined in paragraph 3 of Schedule 12A of the Local Government Act 1972 (as amended) – information relating to the financial or business affairs of the Council and a third party.

Representations:

KEY DECISION DOCUMENT – COVERING DECISIONS TO BE TAKEN FROM 1 JANUARY 2025

Key Decision Reference	Subject Area For Decision	Led By	Decision Date	Decision Taker
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If you wish to make representations against the intention to hold a private meeting, please send these to Constitutional Services, Level 3, Civic Centre, Oldham, OL1 1UL or email: constitutional.services@oldham.gov.uk

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Constitutional Services
Oldham Council
Level 3 Civic Centre

Dear Councillor Moores, Chair Adults Social Care and Health Scrutiny Panel

Re: (Cabinet Member for Building a Better Oldham – Urgent Action Procedure: Northern Roots)

I am writing to seek your agreement to Shareholder Committee authorising the above matter that might require an urgent decision under Rule 13 of the Constitution. The Shareholder Committee on 3rd October 2024 will receive a Report from MioCare on its performance, accounts and business plan.

I am also writing to seek your agreement authorising the above matter that a requires a decision to be made in private, in that the matter was not published 28 days in advance of the meeting in accordance with Part 2 of the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.

The decision to be taken relates to MioCare and is to be considered in private on the grounds that discussions may involve the likely disclosure of exempt information, under paragraph 3 as defined in the provisions of Part 1 of Schedule 12A of the Act, to the Local Government Act 1972 and public interest would not be served in publishing the information

The report may require the Shareholder Committee to make decisions based on the information provided.

The decision is needed to deliver the Shareholder Committee’s duty to safeguard the Council’s investment in Companies wholly owned by the council and ensure that the Company complies with the Council’s corporate objectives and maximise outcomes in line with Council Policy

Yours sincerely
Andrew Mather

Officer requesting urgency
Constitutional Services Officer

Executive Director	Date:
Chair of Adults Social Care and Health Scrutiny Board	Date:

ANNUAL REVIEW

2023-2024

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Welcome

Welcome to MioCare Group's 2023-24 Annual Review.

This was the year we turned ten, we all started to move on whilst learning lessons from the COVID-19 pandemic, and as we drew to a close our 2020-23 strategic plan, we started to look ahead at what's to come.

There were plenty of highlights and a good place to start is the organisation celebrating a decade of care and support. We held a celebration event in October 2023, which was a stand-out moment of the year. It brought people we support, our workforce and partners together, and if I'm permitted to share a personal reflection, it was the best day of my three years at MioCare Group so far!

From a quality perspective, we retained our Care Quality Commission (CQC) ratings of 'Good' across all our registered services, and with our ambition to continuously improve, a highlight was being awarded the status of 'advanced' by the National Autistic Society within their national accreditation quality assurance programme – a fantastic achievement and testament to the support we provide to autistic adults.

From a financial point of view, we again made a small surplus – good to report, given the uncertainty and wider challenges that the adult social care sector faces.

We made great strides this year in becoming a more digitally-focused care organisation, with the roll-out of care system Care Control across services bringing many benefits, including: people we support having more engagement in their own records, real-time data, staff spending less time completing paperwork, and reducing our environmental footprint. Continuing this work is key to our future.

We have continued to invest in our team and it was great to welcome Dorothy Delooze as our new, permanent Director of Care, and Paula Spence as Service Director. They have been fantastic additions to the team.

The integrated health and social care system in Oldham continues to evolve, with MioCare continuing to play a leading role in bringing together services connected to hospital discharge, intermediate care and reablement.

We remain committed to delivering on our obligations as a Community Interest Company (CIC) and support a range of both local and national campaigns and community initiatives, with funds raised for Oldham Foodbank, Cancer Research UK and Save The Children, amongst others.

Overall, it has been another busy, keenly felt and successful year in what was and continues to be an incredibly challenging operating environment, but one that also contains opportunity for MioCare to play an even more significant role locally in years to come.

Thanks to the work and dedication of our fabulous staff, the constructive challenge and support of the Board, and the collaborative approach of our stakeholders, we look forward to 2024-25.



Rob Jackson
Managing Director



Cathy Butterworth
(Interim) Chair



Our Enablement Services continued to work closely with health colleagues, as our integrated services support people to remain independent. In August 2023, we marked a full year of **Northern Care Alliance's** brilliant Therapy Team being based in the Community Enablement Service, working in partnership with MioCare Group counterparts.



"They are fantastic and the work they do is crucial. They're a huge asset to the service and to the people we serve across Oldham."



Angie, Enablement Manager



Our Residential Enablement Service at Medlock Court, is delivered in partnership with NHS colleagues based there too. The service is for people who can be discharged from hospital but aren't yet ready to go home, or, it provides a period of assessment and rehabilitation to prevent hospital admissions. The Therapy Team based there have moved their main sessions into the main space this year, providing a further focus on people's rehabilitation. These sessions are key to building strength and confidence before a successful return home.



Keeping people safe

At the end of 2023, we started the rollout of fitting 20 automated external defibrillators (AEDs) at properties across our Learning Disability Supported Living Service. This was something we were very keen to see completed, giving practical support and reassurance to everyone living and working within these homes.

MioCare colleagues were given information and training on how to use these new AEDs, with regular checks and inspections being carried out to make sure the devices remained ready to operate at all times.

Finally, we were grateful for the partnership of **Places For People** (the housing provider for six of the aforementioned homes) who used money from their 'Get Stuff Done' fund to help us pay for and install half a dozen AEDs. With these public-access defibrillators being registered on The Circuit, a national defibrillator network as well as on 'what3words', it means the general public can also locate and use the defibrillators in case of an emergency.



"Places for People prides themselves on their provision of funding to schemes and projects that can have lasting positive impacts on communities. We wish to congratulate all involved with the project on this life-saving achievement. We are hopeful the impact on the community continues to be positive, leading to future opportunities for gaps in AED provision to be filled."

Andrew Van Cartier-Kerr, Places for People





"The PROACT-SCIPr-UK® Instructor Course has a strong emphasis on understanding behaviour and supporting people using positive, proactive, and therapeutic approaches. This helps avoid crisis and the use of physical intervention, which perfectly complements our values and ethos as an organisation, and our commitment to minimising use of restrictive practices wherever possible."

Rob, MioCare's Positive Behavioural Support Lead



Delivering Quality Services

A commitment to learning and best practice

After completing the initial training course, seven of our Support Workers went on to become PROACT-SCIPr-UK® Instructors themselves.

Delivered by **Loddon Training** and Consultancy, PROACT-SCIPr-UK® is a proactive and therapeutic model of training, effective in providing our teams with the necessary knowledge and skills to keep understanding the needs of the people we support. The new instructors in our Supported Living and Community Enablement Services were excited to go on and deliver this invaluable training to teammates, and trained 61 colleagues during the last 12 months.

Ana and Paul from Loddon were so supportive and highly knowledgeable. We will continue to work with them as we implement best practice in our services.



Celebrating our updated Autism Accreditation

After a long and thorough process, our Supported Living Service received an updated Autism Accreditation from the National Autistic Society. A huge achievement, and a reason to be very proud! We couldn't let the moment pass by without celebrating, and residents and colleagues did just that with a small gathering at our Failsworth HQ.

The **NAS Autism Accreditation Programme** is the UK's only autism-specific quality assurance programme of support and development for all those providing services to autistic people. Within that programme, the **Autism Specialist Award** is tailored to specialist providers in the education, social care and prison fields. Being a social care provider, it was the Autism Specialist Award that we were assessed for with outcomes being measured against specific criteria that must be met and demonstrated in order to achieve one of the following stages of 'aspiring', 'accredited' and 'advanced'.

We are pleased to report that we got a mixture of 'accredited' and also 'advanced' across all the Supported Living houses that assessors visited. Read a few standout words below, from the report (completed by the NAS Assessor)...

"Autistic people are well supported. For example, relationships between staff and those they support were very positive. Staff treat autistic people with care and dignity and are conscientious with regards to cultural diversity and differences, making sure that these are managed appropriately within the services."

It was great to hear from some of the autistic people we support, too, including Andrew (pictured right)...

"I'd just like to say thank you because when I think about autism, not many people know what it is and the fact that people are taking the time to appreciate and celebrate it means quite a lot. It means that people do care and are willing to put us young people and adults with autism first. The fact that someone came to see me and interact with me shows that they care and that they want to learn and see if MioCare are doing a good job!"



Feedback About Our Services

We regularly ask people who use our services for feedback and constructive comment. Here is what some of them had to say...

"We want to thank you for finding Charlie the best home with a caring family with good values, who have welcomed him into their home since he went to stay with them last year. We're so pleased with all the support and guidance they're giving Charlie, and it's exactly what he needs at this time in his life. He is open to learning, and with their encouragement he is becoming more independent and doing more for himself."

Family member of Shared Lives Oldham resident

"I've lived here three years and didn't have care from the MioCare Group at first, but have had care from them for the last year or so. They do a wonderful job and I can't fault them. The team are dedicated, they find time to talk to you, and they treat you as a person. Without the MioCare team at Trinity House I wouldn't be where I am now."

Extra Care resident

"I was very pleased to accept MioCare's support. Every worker, without exception, provided care as had been arranged. Every staff member met all my needs in a warm, caring manner which was lovely and all the help was much appreciated. Overall, this four weeks assistance has been of great help in taking steps towards getting back to my own self management of personal care. Thank you."

Community Enablement customer

"I felt I must write to let you know what a superb team you have. I needed extra backup for my 95 year old Mum who lives alone. I called for a chat to determine the best service for Mum, and discussed this with Karen who was so kind and informative. She was so patient whilst I talked it through with Mum. Within half an hour she had called back with installation details! Harrison called me to offer installation that morning as he felt Mum needed the service as soon as possible. He was so very kind and helpful.. Between us we arranged for the Technician, Marie, to attend half an hour later at Mum's flat, so within 24 hours my mum's service was up and running!"

Family member of Helpline customer

"To all the wonderful staff at Medlock Court, from the cleaner and kitchen staff, the physio team and the OT team, and the team who do everything else in between....thank you! My Mum has a new lease of life at 91 years old - it's a credit to you all."

Family member of Medlock Court resident

"Thank you for always being there to make me feel happy, and thanks for always coming to put a smile on my face when I feel sad or down. This makes me feel so much happier. Thank you for always putting my happiness at the heart of what you do."

Supported Living resident

"Please may I take this opportunity of thanking all those involved in organising and installing the ramp and door for my Mum. I'm so grateful that I can now take her out for her Day Care session, and that she will be able to sit in the garden and enjoy fresh air and sunshine. You all make an amazing, well-organised and excellent service. Well done and thank you again!"

Family member of Equipment and Adaptations customer

"We're very happy with the Respite Service. They are brilliant staff, always make you welcome and our sons love coming to Hunt Lane."

Family of people we support in our Learning Disability Respite Service





People We Support

Everybody needs good neighbours

The Wellbeing Service site at Chadderton Hall Park allows for so much creative activity, particularly for those who enjoy working with their hands and love the outdoors. One project that regulars loved working on this year, was in support of neighbours down the road at Newman RC College. Jenny (a Higher Learning Teaching Assistant from the college) was in touch to let us know of some work happening in Newman's eco garden, which supports their students' emotional wellbeing. She asked if we would potentially like to be involved in the project given our past work with the college – when that question was put to our regulars at Chadderton Hall Park, the answer given was a resounding **"YES!"**.

Richard, Lee, David, Matthew and Trevor were instrumental in sizing up what materials we would need before cutting the wood using the chop saw and constructing the picket fence and planters. There was painting to be done before Paul and Thomas took the lead in terms of potting and planting, choosing some of our best and brightest flowers, plants and shrubs that we felt would look great in their new home. Sharon and co' made some bird boxes too but left them unpainted, so that the children in Newman's 'Eco Group' could design and decorate the boxes themselves, after discovering the birds most likely to use them.

A big thank you to Jenny for being in touch and to everyone at Newman RC College. It was great to be involved and to be able to support such a worthwhile project.



Happy 98th birthday, Ana

It's fantastic to be able to mark special occasions alongside the people we support. We did just that with Ana, as she marched into her 99th year! A few words below from Penny, a Care Coordinator in our Extra Care Service...

"She is such a lovely lady. It's a privilege to be able to lend a hand as we celebrate and support Ana! Her birthday was a really special time with friends at Old Mill House."



Keeping fit in Failsworth

After trying out a couple of sessions alongside some of her trusted Community Support Workers, Sophie went from being a new attendee at Community Fitness Failsworth, to being one of their Dancefit helpers!

The local keep-fit community celebrated her achievements online during Volunteers Week 2024, thanking her for keeping the growing group in check!

Keep up the good work, Sophie!

Shared Lives Oldham's Gary, Emma and Andy featured on Channel 4 news

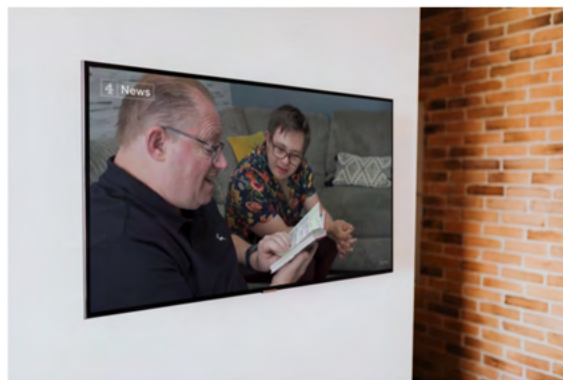
"Nobody likes or enjoys leaving home, but I came to Andy and Emma...and it's been great ever since!"

Gary and his Shared Lives Carers Emma and Andy were interviewed by presenter Rubin Reuter and featured on **Channel 4 News** in August 2023.

The seven minute piece explores how the changing care needs of people with learning disabilities can be met with innovative approaches and support within adult social care.

We introduced them through our Shared Lives scheme in 2016, and they've been living a fantastic shared life ever since. It was so exciting to have Channel 4's crew visit their home in Oldham, and we're immensely proud and thankful to them for sharing their story.

You can still view the video via Channel 4's YouTube channel, and we would encourage you to do so if you've not seen it.



A little bit of Extra Care at Christmas



In December 2023, we set people a creative challenge. We asked them to design a MioCare-themed Christmas card, that could be printed and given to teams across the Group.

It was residents and colleagues from our Extra Care Service that answered the call, and it was Christine from Old Mill House who really impressed, designing the card pictured opposite.

The cards were very well-received and it's an idea we'll return to in years to come!

Championing independence

Mary was up for a 'Champion Award' as part of our 10-year celebration event.

Sadly, she couldn't make it on the day but that didn't stop Helpline and Response Service colleagues Harrison and Stacie paying her a visit to present her with a certificate, gift vouchers and some flowers.

At 101 years old, Mary's award was for inspiring us and others with her continued independence. An incredible woman who we're proud to support through Helpline.

supporting people
to get the most out of life





Our Workforce

After our last strategic planning cycle came to an end, we were keen to involve our workforce and people we support in the design of the next strategy for 2024-27. You can read more about our **#FutureFocus** in section 11 of this Annual Review.

During the year, we held two **'Getting in the Know'** events at Chadderton Town Hall, bringing our workforce together to update them on MioCare's current position and news, as well as take part in some brilliant engagement sessions with different themes.

We were delighted to welcome 'Big Ian' Donaghy to our first event, who encouraged us to think about the role we play when delivering social care. Somehow, he even had us dressing up and dancing, too!

In our second event there was a focus on the new three year strategy, as we worked together on ideas alongside people we support. Crucially, we got time to talk, listen and feedback what is important to us individually and collectively.

Events like 'Getting in the Know' are key, but we know communication and engagement has to be regular, both within our smaller teams on location and in services, and across the Group, too.

Our online **MioCare Monthly Briefing** (a Q and A with the Senior Leadership Team) has continued. In fact, it's now open to the whole workforce and is recorded so that people can access it at the time that suits them. This sits alongside our regular newsletters, email updates and Staff Intranet.



Post

MioCare Group
@MioCareGroup

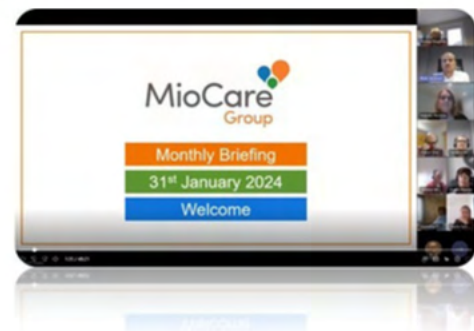
Ian's encouraged us think about the roles we play through our work in **#SocialCare**.

Good to get people's thoughts, as we don't always have much time to reflect when delivering crucial services.

Great to hear from Abigail, as she tells us all about her time at MioCare so far.



BIGIAN.co.uk #NeverStopDrawingAuthor and 2 others



Being part of something bigger

Through sharing the outcomes of their work, or by taking part in local events and national campaigns, our workforce continues to contribute to the communities they live and work in. We couldn't be more proud of these social care comrades!



Staff Survey - positive results and things to work on

It was important for us to complete a thorough Staff Survey, giving colleagues the opportunity to share their thoughts and views about working for MioCare. Everyone's input is equally important, and it's through feedback that we can bring about positive change and look for opportunities to improve, making a difference in all that we do.

A big thanks to Anthem Engagement, the company that supported us with the survey. There was a good response rate – 43% overall (258 completed). As an organisation, this gives us something solid to work from in terms of a response and next steps.

A big thank you, too, to everyone who took time to fill in the survey, which comprised questions spread across eight areas, including organisational culture, leadership, management and teams, wellbeing, EDI and some further key questions about our roles and our personal feelings about delivering them.

While there were things for us all to work on, we're glad to report that the results were really positive! A handful of the survey findings are displayed opposite.



One thing that was raised a number of times was that people would like to understand more about each other's varying roles and the work happening in different services and areas of our organisation.

Another point raised was that colleagues really value seeing our Senior Leadership Team in the locations where services are being delivered.

With all that in mind we've launched a new initiative, **'Walking in your shoes'**, where colleagues will shadow someone from a different service,

- It will increase our understanding of each other's roles, and how different care and support is delivered
- It will help us all gain new perspective, knowledge and experience
- It will broaden access to different teams (including the Senior Leadership Team)
- It's open to everyone working at MioCare



Introducing Dorothy, Paula and Owen

After a recruitment process that involved Colin, Katie and other people we support, we were delighted to welcome three new colleagues into our Senior Leadership Team.

Dorothy Delooze became our permanent Director of Care...



"I started my career as a registered nurse working alongside people with a learning disability and I was privileged to be heavily involved in the closure of long stay hospitals in the early to mid '90s. During the course of my career I have enjoyed working mainly with large national social care organisations in both operational and Quality Director roles."

Paula Spence joined us as a Service Director, overseeing our Older People's Services...



"I'm passionate about social care, especially Older People's Services. I've worked in health and social care for over 20 years. I started in a local authority and then worked in the NHS, for a not-for-profit provider and for a charity. At MioCare I've seen some truly great values based practice that we can be proud of."

Owen joined us as a Head of Finance...



"In terms of my introduction to MioCare, going to 'Getting in the Know' in my first week was a great experience and highlighted to me what a valuable role the organisation has in the community - it really reaffirmed my decision to join the team."



MioCare Staff Awards



The MioCare Group Staff Awards were back for 2024!

A wonderful night, celebrating a wonderful workforce!



It was a real pleasure to gather together for the MioCare Staff Awards, and reflect on recent success and honour some of the people who have contributed so much to it.

It's always tough for our judging panels to shortlist and then pick winners in each award category. There were nearly 300 nominations submitted this time round, which tells you just how much valuable work is going on across our different services.

A massive well done to colleagues who were nominated, and thanks also to everyone that sent in nominations!

Further congratulations to the winners...

Role Model - **Karryanne Jones**

Outstanding Leader (Older People's Services) -
Penny Hughes

Outstanding Leader (Learning Disability Services) -
Asif Javaid

Unsung Hero - **Tracy Brierley**

Making a Difference - **Maura Martin**

Rising Star - **Jodie Taylor**

Team of the Year (Older People's Services) -
Helpline and Response

Team of the Year (Learning Disability Services) -
Butterworth Lane

Service User Choice - **MILES@Ena Day Service**

Special Recognition - **Sandra Healy**

Long Service Awards - Congratulations to those who celebrated 25 years and 40 years long service, amazing achievements

25 - Angie Kenny, Angie Mason, Carmel Butler, Darren Dixon, Janine Whitney, Julie Fynan, Karen Marsden, Khadijah Sadiq, Maria O'Mara, Michelle Cosgrove, Rose Brooks and Theresa Travis

40 - Andrea Colley, Diane Prendergast and Sue Robinson



Celebrating 40 years long service



Celebrating 25 years long service



Celebrating A Decade Of Care And Support

#TenForTen

In 2023 we celebrated our 10th anniversary! It's been a whole decade since MioCare was created, with services across Oldham continuing to support people to get the most out of life. It's a massive achievement and one that everyone who has been involved with the Group, both past and present, should be very proud of.

It was a milestone well-worth celebrating and we marked the occasion through a variety of events and get togethers. Everyone wanted the chance to be involved, so we designed a helpful campaign and booklet called **#TenForTen**, which was a suite of suggestions, detailing different ways in which to mark the anniversary. There were ten in total - some were larger event ideas, but most were suggestions for smaller activities to be designed and delivered by the people that matter most and make up MioCare...the people we support and our workforce!

Below are some of the ways people celebrated, and continue to the next page to see some photos from our all singing, all dancing party.



Medlock Court



Old Mill House



Mill View



Charles Morris House



Shared Lives trip to Blackpool

Anniversary Party-time!



A 10th birthday party to remember, as we gathered at St Anne's Rugby Club for dancing, singing, signalong, 'Champion Awards' and more. A night that will live long in the memory. Huge thanks to everyone involved, and to all who attended and made it the party of the year!



Investing In Our Communities

Our workforce has a history of charitable giving and if the last few months are anything to go by, there is no chance of that changing any time soon...



Shared Lives Oldham
@SharedLivesOL

Thank you to our #SharedLives Oldham teammate Karen, who's been the driving force behind the @OldhamFoodbank donation drive at the @MioCareGroup HQ in these last 12 months.

Huge thanks to Foodbank volunteer Steve too, who came to pickup the latest donations earlier this week.



MioCare Group
@MioCareGroup

Hello from Emma, Elizabeth, Paul and Pudsey! 🐾

Regulars at our MILES@Ena Day Service have been fundraising for Children in Need @BBCCiN today, wearing some of their best threads (and PJ's) in the process!

#ChildrenInNeed



Our donations to **Oldham Foodbank** have been ongoing, with Karen from our Shared Lives Oldham staff team (pictured above) being the driving force behind the fundraising activity at our Failsworth HQ. Thank you, Karen!

We raised more money for the Foodbank through our Staff Awards charity raffle, with various local businesses contributing prizes, and MioCare staff collectively giving another £500 to support Oldham residents using this crucial service.



MAGGIE'S

Supported by her Supported Living colleagues, Community Support Worker, Andrea, took part in the **Maggie's Oldham** 'Culture Crawl', raising money in memory of a dear friend.

Walking for World Autism Acceptance Week

Many of our own services at MioCare actively support autistic people and so we were very keen to take part in World Autism Acceptance Week. One way we marked the week was through a couple of 'Spectrum Colour Walks', where people got together in some of their brightest threads, and enjoyed a communal walk to raise money for the **National Autistic Society**.

The first was hosted by our Wellbeing Service at Chadderton Hall Park, alongside colleagues who make up our Equality, Diversity and Inclusion Together group. The other was organised by our Community Enablement Team, who brought their families, friends and also dogs along with them for the day. We raised over £600 in total - well done team!





Our Digital Journey

It's an exciting time in our digital journey, as Care Control continues to be implemented across our services. Staff have undergone training, learning how to utilise key elements of the software and upload existing care plans, as well as add new daily notes alongside the people they support.

Resource Manager Debbie explains a bit more...

"As we've moved through the process, it's been great to see my teammates and our tenants really take to Care Control. Using the eMar system has been key for us in terms of administering medication. The system is automated meaning reminders are clear and any changes can be made easily. This helps with communication between everyone involved. We're proud of what we've achieved together so far, with more to come. A big thank you to our Digital Lead Sandra for her help and guidance."

Cloud storage and recording via a tailor-made device makes things easier and more efficient for colleagues, including quicker but actually very detailed handovers. All this points to more person-centred care.

In our Enablement Services, Assessment and Review Officers (ARO's) and Digital Champions are well-placed to lead the way and have not only picked things up quickly themselves but have assisted other teammates, too

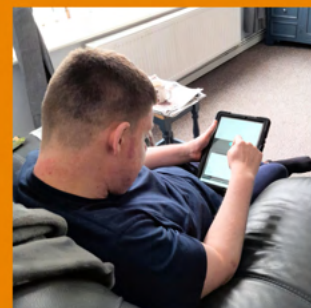
Some thoughts from Sandra, our Digital Change Lead...



"There are some slightly different challenges when using the system while on-the-go, as opposed to within one large property or building. It's brilliant to see team managing the change and implementation well, allowing time for a safe transition. A key part of the rollout is the use of Care Control's 'geolocation' function. Colleagues working in different locations now have better knowledge of each other's whereabouts and progress throughout the day, with care plans being updated by community-based staff in real-time when out on a home visit."



carecontrol



"I typed notes in myself, and I took pictures of my activities and garden on the new tablet. What do you think of that?"

Simon
Supported Living resident



Board Highlights And The Numbers

During the year, the Board was busy in a number of areas; developing and signing off the new #FutureFocus strategic plan, maintaining a strong relationship with Oldham Council and its adult social care team, and supporting finance colleagues to achieve a surplus position.

Time was spent adopting a new risk management approach, which is a really important part of the Board's role and something that's been key this year. And in the autumn of 2023, the Board spent the day reviewing its own performance, and establishing a set of objectives around its own development in the year ahead.

Contributions didn't just happen in the board room however, and it was great to have Board members join our Helpline and Response Team, as well as Cllr Arooj Shah (Leader of the Council) and Harry Catherall (Council Chief Executive), to take part in the annual Christmas Ring-Round.



The Numbers



INCOME	Budget (£'000)	+/-	Actual (£'000)	Variance (£'000)
Management Fee	12,624	-	13,474	850
Other Income	5,310	-	6,140	830
Total Income	17,934	-	19,614	1,680
EXPENDITURE	Budget (£'000)	+/-	Actual (£'000)	Variance (£'000)
Staffing	16,109	+	17,385	1,276
Overheads	1,780	+	2,169	389
Total	17,889	+	19,554	1,665



#FutureFocus >>>>

As MioCare turned ten in October 2023 and celebrated a decade of care and support 'Made in Oldham', this also marked the drawing to a close of the 2020-23 strategic planning cycle. Our new #FutureFocus strategy sets out our goals and objectives for 2024-2027.

Our primary focus is on delivering high-quality outcomes and making effective use of our resources. At its core, MioCare is about supporting people to get the most out of life. As a Community Interest Company, any value and surpluses created are reinvested to improve services, develop and support staff and enrich the communities served.

A few words from Rob Jackson, our Managing Director...

"Our values say everything about who we are and how we want to be. We want the very best for Oldham's residents, and this #FutureFocus strategy gives us a foundation on which to build and get better."

Our mission remains the same, but having spent time engaging with people we support, our workforce and partners (through events, get togethers and surveys) we are delighted to present some new, refreshed goals and values.

“ ”

Elle

Community Support Worker
and MioCare Safeguarding Champion

"I'm really proud to work for the MioCare Group, and I'm committed to supporting and empowering people within our Learning Disability Services so that they can lead an active, safe and fulfilled life."





Services We Provide

Residential Enablement

Providing a residential therapeutic programme to promote independence and enable people to return home

Community Enablement

Helping people to maintain their independence and enable them to continue living safely in their own home

Helpline, Response and Assistive Technology

Providing assurance, help and support to people and their families 24 hours a day, 365 days per year

Extra Care

Delivering care to older people in Oldham's six Extra Care Housing schemes 24 hours a day

Supported Living

Providing care and support to adults with a learning disability in their home

Respite

Offering a respite service to adults with a learning disability and their families

Shared Lives

Supporting people with learning disabilities to live a full and active life within a family home

Equipment and Adaptations

Designing and delivering adaptations and equipment in people's homes to allow them to maintain their independence

Learning Disability Day Services

Providing enriching activities through both our Wellbeing Service and our MILES@Ena Day Service

Mental Health Assessment and Rehabilitation Service

Supporting the rehabilitation of people who have experienced acute mental health issues

2023-2024



MioCare provided 10 services across 30 locations



4729 attendances to Helpline customers with over 2102 ambulance avoidances



Over 359 Disabled Facilities Grants works completed



87 people with complex learning disabilities supported across the borough



Over 880 people supported by our Enablement Services



60 Shared Lives arrangements



136 people supported across six Extra Care Housing schemes



Over 40 people regularly using our Learning Disability Day Services



Enkutatash #StaffSocial at Medlock Court



Our Equipment and Adaptations Team at the Link Centre in Oldham



miocare.co.uk



info@miocare.co.uk



@MioCareGroup



@MioCareGroup



@MioCareGroupCIC



miocare-group

MioCare Group

Ena Hughes Resource Centre

Ellesmere Street

Failsworth

M35 9AD

Tel: 0161 770 8777

supporting people
to get the most out of life

MioCare
Group

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A
of the Local Government Act 1972.

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